

JAN. 9. 2006 4:05PM

PERMAN & GREEN, LLP

NO. 500 P. 1

RECEIVED  
CENTRAL FAX CENTER

JAN 09 2006

Facsimile Message From  
Law Offices  
**PERMAN & GREEN, LLP**  
425 Post Road  
Fairfield, Connecticut 06824 USA

*Facsimile Number:* (203) 255-5170

*Telephone Number:* (203) 259-1800

TO: MAIL STOP AF

FAX NO: (571) 273-8300

DATE: JANUARY 9, 2006

FROM: Perman & Green, LLP.

RE: S/N: 10/074,411

P&G Reference: 390P010777-US (PAR)

*Number of Pages, including this sheet, being transmitted:* 110

Please see attached, thank you.

➤ *Please confirm receipt of this transmission*

☐ The original of this facsimile will be sent to you via mail

THIS FACSIMILE MESSAGE IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE  
AND MAY CONTAIN CONFIDENTIAL OR LEGALLY PRIVILEGED INFORMATION

If you are not the intended recipient you are hereby notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error please notify us immediately so that we can arrange for the return of the documents to us at no cost to you.

17 of 20

JAN. 9. 2006 4:05PM

PERMAN & GREEN, LLP

RECEIVED  
CENTRAL FAX CENTER

NO. 500 P. 2

JAN 09 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(s): Eastvold, Roger

SERIAL NO.: 10/074,411

ART UNIT: 2154

FILING DATE: 02/12/2002

EXAMINER: Patel,  
Ashokkumar B.

TITLE: SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT  
NETWORK

ATTORNEY  
DOCKET NO.: 390P010777-US (PAR)

Mail Stop AF  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT AFTER FINAL

Sir:

I. INTRODUCTION

This is in response to the Office Action mailed November 25, 2005 (Paper No./Mail Date 20051110) in regard to the above-identified patent application. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows: